**Phani Chaitanya Bommina**

**Network Administrator**

**Ph: +91 9703430158** **phanichaitanya.bommina@gmail.com** **Chennai**

**Professional Summary:**

Energetic Network Administrator with 4.4 years of professional experience. Present associated with HCL Technlogies, Chennai. Managing Citrix VDI and the Citrix platform with necessary applications installation and troubleshoot. Maintain Citrix server whenever profiles rebuild needed.

**Experience:**

Network Admin

**HCL Technologies**

01/2018 - Ongoing Chennai

**Client:** Cox Communications

* Working as Network Admin and Responsible for the integration of numerous applications in the Citrix environment. Created and installed applications MSI packages using Windows Installation Manager.
* Expertise in troubleshooting and resolving issues in enterprise Citrix environment, Including Web Interface, application enumeration and performance issues, Printing and provisioning issues, for internal and external clients.
* Providing access to various applications needed in Citrix profile via Active Directory by adding necessary groups to user's AD accounts.
* Assists in capacity planning, performance monitoring and tuning on assigned systems.
* Performing audits and analysis of application environments for the purpose of ensuring proper configuration management and consistency.
* Deployment of applications using Citrix Packager, and Windows Installation Manager.
* Work experience in the ITIL process particularly Incident Management and/or Change management (Service-Now).
* Providing support to escalations from Level 1 and 2 support teams.

**IT Support Engineer**

**Oasis IT Services PVT Ltd.**

02/2016 - 10/2017 Hyderabad

**Client:** D-Link

* Worked as L1 support technician, helps in resolving technical issues within different components of computer systems, such as software, and other network-related IT related problems.
* Working with different operating systems (Windows, Linux or Mac OS), an extensive understanding of computer systems, networks, mobile devices, along with expertise in LAN/WAN, and knowledge of scripting languages (Embedded C, Python & HTML/JavaScript),
* Configuring Cisco desk phones using the Cisco admin portal.
* Assists in managing Active Directory and Network Drives.
* Exposure to monitoring/ticketing tool (Service-Now, Remedy/UET)
* Knowledge of MS Office troubleshooting, Internet and Networking.
* Basic knowledge in Mobile Device Management (Mobile Iron).
* Basic knowledge in Azure, Skype admin console, Outlook troubleshoots.

**Project:**

**BHEL R&D**

12/2014 - 11/2015 Hyderabad

An analysis of HVDC circuit breakers for the interruption of short circuit currents.

* Designed the HVDC Circuit breaker functionality when short circuit currents pass through the breaker in Simulink (Matlab).
* Constructed prototype for Circuit breaker, which is implemented and checked the working nature & was successful.
* Received a certified award from BHEL R&D, Hyd.

**Skills:**

Service-Now, Citrix, AD, Azure, Python, Embedded C, HTML, JavaScript.

**Education:**

M.E in Power Systems & Automation

Andhra University

09/2013 - 06/2016

GPA: 7.95 / 10

**Achievements:**

* Industrial training at Satyamaharshi Power Corporation Ltd, Muthaiahpalem Village, Amaravathi Mandal, Guntur Dist, A.P from 20 November 2012 to 20 March 2013.
* Presented a paper on **HVDC TRANSMISSION** in SPHURITHAM’2011, a national level technical festival held at Raghu Institute of Technology, Vizag.
* Participated in **ROBOTICS WORKSHOP** conducted in SPHURITHAM’2011, a national level technical fest held at Raghu Institute of Technology, Vizag.

**Personal Dossier:**

Father’s name : B. Veera KaleswaraRao

Address : #1-4/6-27, Vidyadharapuram, Vijayawada - 520012

Date of Birth : 16th April, 1991

Marital Status : Single

Languages known : English, Hindi, Tamil, Telugu

Passport Number : M3832918

**Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge.

**(**Phani Chaitanya Bommina)